



# Residential Tile Contractors Association

March 18,2020

Via E-Mail

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**Attention: Richard Lyall, President**

To our Valued Builders and Colleagues:

As current events surrounding COVID-19 continue to evolve and considering Premier Ford's announcement on March 17, 2020 declaring a state of emergency across the Province of Ontario, the Residential Tile Contractors Association (RTCA), and the Greater Toronto Railing Association (GTRA) along with its members are committed to the health and safety of everyone in our community, employees, business partners and customers.

As a result of the guidelines and restrictions put in place, many employees and Sub-Contractors may not be able to attend work and those that do will have their productivity severely reduced due to the preventative measures that will need to be followed in order to limit the spread of the COVID-19 virus.

Our suppliers are in the same position. Which means that our RTCA and GTRA members will not be able to guarantee any schedules that have been discussed or agreed to because of the unique and extenuating circumstances that the COVID-19 presents to all of us. At the present time, RTCA and GTRA members will remain open and continue with their operations.

We are doing everything and beyond to adapt to the constantly changing situation and make decisions that best address the changing reality to ensure the health and safety of everyone. We will adapt our plan accordingly, in response to government information updates.

We value your business and the relationships with your homeowners. We ask for your patience and understanding as we continue navigating through these troubling times.

Should you have any questions, please feel free to contact us.

Regards,

A handwritten signature in black ink, appearing to read 'Ross Savatti', is written over a long horizontal line that extends across the page.

Ross Savatti  
Executive Director